Kingnode




# USER MANUAL

## KN-366 Series Water-Activated Tape Dispenser

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# SAFETY GUIDELINES

To prevent personal injury resulting from improper use of the equipment, please read and adhere to the following safety guidelines:

**1. Read Before Use**
Carefully read this operation manual before using the equipment to ensure a full understanding of its features and proper methods for operation and maintenance.

**2. Radio Interference**
Improper installation or usage may cause interference with radio communications, although the equipment complies with applicable FCC regulations. If used in a residential environment, appropriate measures should be taken to eliminate potential interference.

**3. Clear Safety Shield**
Always ensure the clear safety shield is securely installed in its designated housing (Figure 2-2) during normal operation. Only remove the safety shield for maintenance or repair after turning off the power switch and unplugging the unit from the electrical outlet.

**4. Clearing Tape Jams**
Always power off the machine before attempting to clear a tape jam. If professional cleaning is required due to a malfunction or potential damage, contact a qualified technician.

**5. Relocating the Equipment**
Before moving the equipment, ensure it is powered off. Remove the water bottle, water reservoir, and brushes to avoid the risk of electric shock caused by water spillage.

**6. Burn Hazard**
The metal components near the heater may retain residual heat that can cause serious burns. Do not touch these parts without appropriate protective measures.

**7. Approved Parts Only**
Using tape products or machine components not recommended by the manufacturer may increase the risk of injury or equipment malfunction.

**8. Handling and Transport**
During storage, transportation, and handling, avoid squeezing, dropping, or impacting the equipment to prevent deformation or damage to its components, which could impair performance.

**9. Keep Out of Reach of Children**
This product contains sharp components, such as cutting blades. To prevent injury, keep the machine out of the reach of children and operate it with care.

**10. Battery-Powered Dispenser (KN-366BHP)**

⚠**WARNING:** A full charge takes approximately 6 hours. Do not leave the equipment unattended while charging. Always monitor the charging process and unplug the charger once the indicator light changes from red (charging) to green (fully charged).

# SECTION 1: UNPACKING

## 1.1 Unpacking

After unpacking the equipment upon receipt, please inspect it according to the Packing List corresponding to your equipment model and record a video of the entire process. This video will serve as evidence for any claims regarding missing parts to our after-sales team.




Figure 1-1 Packaging



Figure 1-2 Unboxing

***Note:*** *Please keep all packaging materials properly stored for future use in case the equipment needs to be relocated or shipped.*

## 1.2 Packing List

After unpacking the equipment upon receipt, please inspect it according to the Packing List corresponding to your equipment model and record a video of the entire process. This video will serve as evidence for any claims regarding missing parts to our after-sales team. Additionally, please keep all packaging materials properly stored for future use in case the equipment needs to be relocated or shipped.

| Model | Main Unit | Power Cord | Charger | Water Reservoir | Water Bottle | Brush | Weight | Took Kit |
|---|---|---|---|---|---|---|---|---|
| KN-366H | 1 | 1 | N/A | 1 | 1 | 2 | 3 | 1 |
| KN-366HP | 1 | 1 | N/A | 1 | 1 | 2 | 3 | 1 |
| KN-366BHP | 1 | N/A | 1 | 1 | 1 | 2 | 3 | 1 |
| KN-366HL | 1 | 1 | N/A | 1 | 1 | 2 | 3 | 1 |

***Note:*** *The water bottle, water reservoir, brushes, and weights are pre-installed on the main unit prior to shipment.*

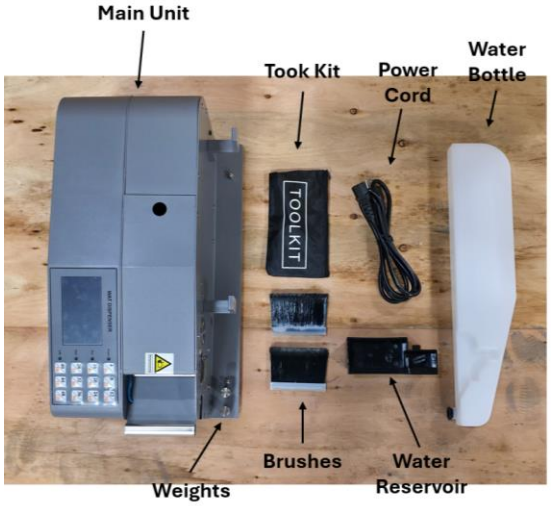



Figure 1-3 Package Contents




Figure 1-4 Charger (KN-366BHP)

# SECTION 2: SET UP

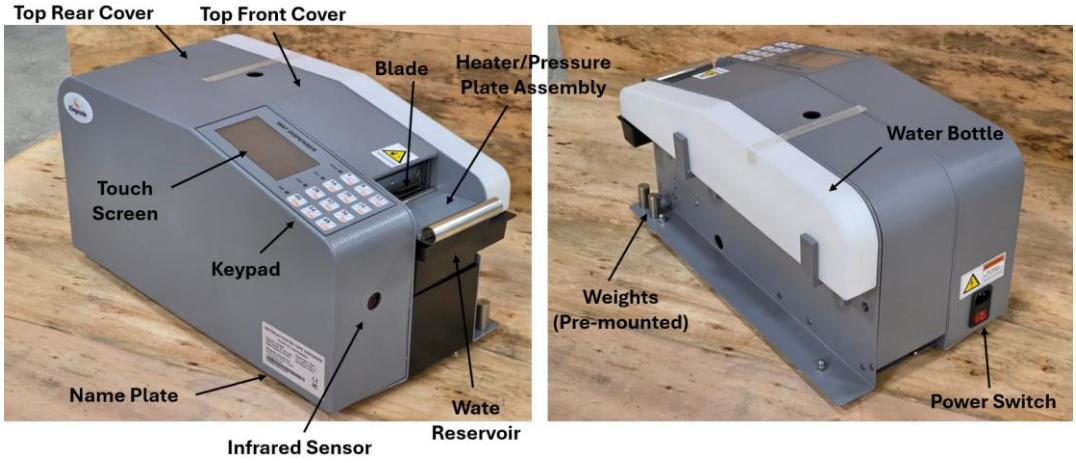



Figure 2-1 Machine Components (front and back)

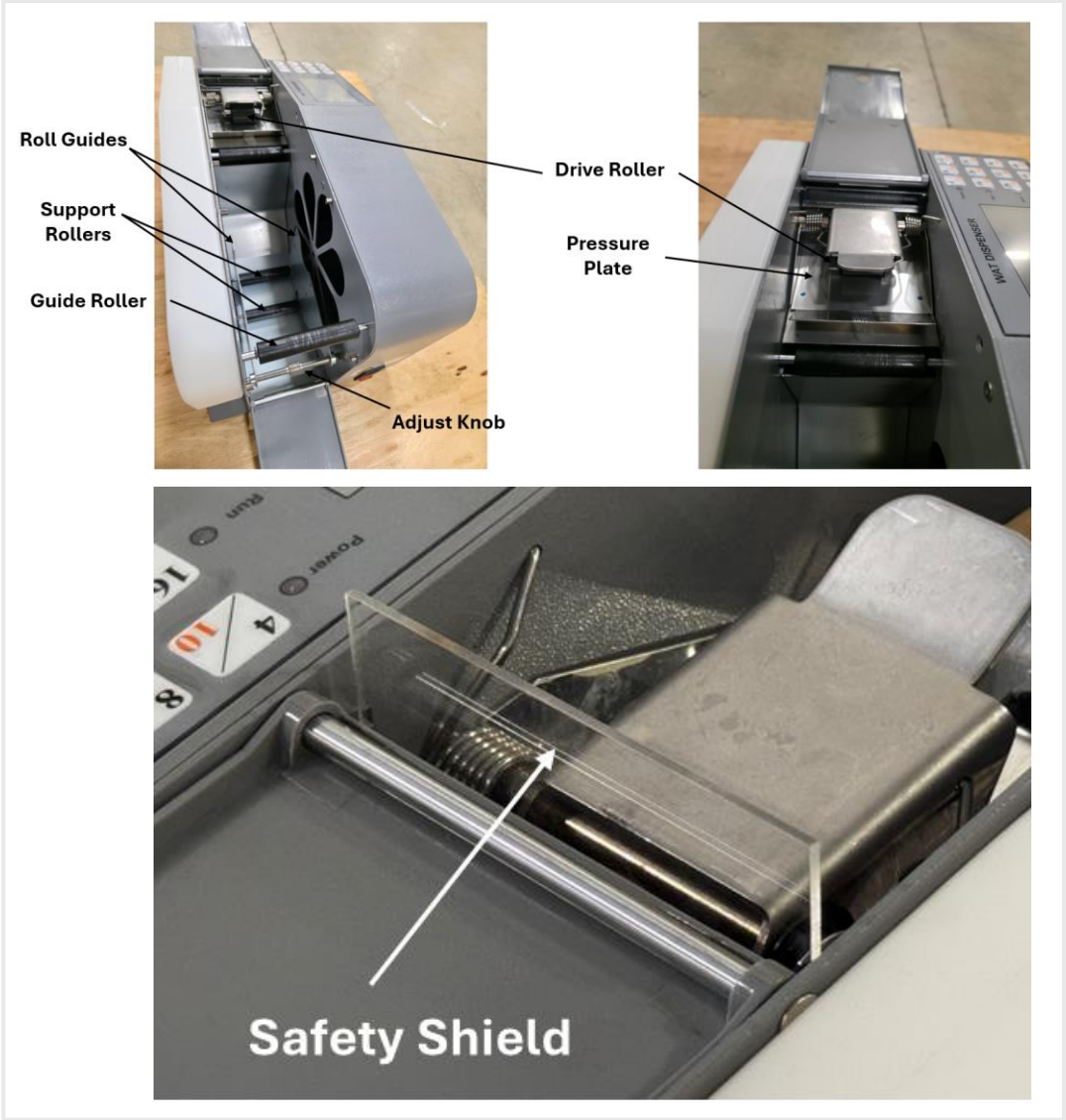



Figure 2-2 Machine Components (inside)

## 2.1 Loading Tape

- Open the top front and top rear covers of the machine. Pull back the spring-loaded drive roller and remove the pressure plate, setting it aside temporarily.

- Place the water-activated tape roll between the two roll guides, resting on the support rollers at the bottom of the tape compartment. Ensure the adhesive side is facing down and the tape end is directed toward the drive roller.

- Adjust the roll guides by turning the metal adjust knob until the space between them is just slightly wider than the tape's width, allowing for smooth rotation.

- Pull the tape end over the guide roller.
- Cut the tape end to ensure it has a clean, straight edge.
- Hold the tape end and, using your index finger, press down slightly in the center while bending the edges upward to flatten and stiffen the end, preventing it from curling downward.
- Lift the drive roller and carefully insert the tape end through the gap beneath the blade. Then, lift the heater/pressure plate assembly to make sure that the tape end is visible and centered on the exit plate.
- Finally, lift the drive roller slightly and reinstall the pressure plate. Ensure the drive roller aligns correctly and presses the tape through the slot in the pressure plate.

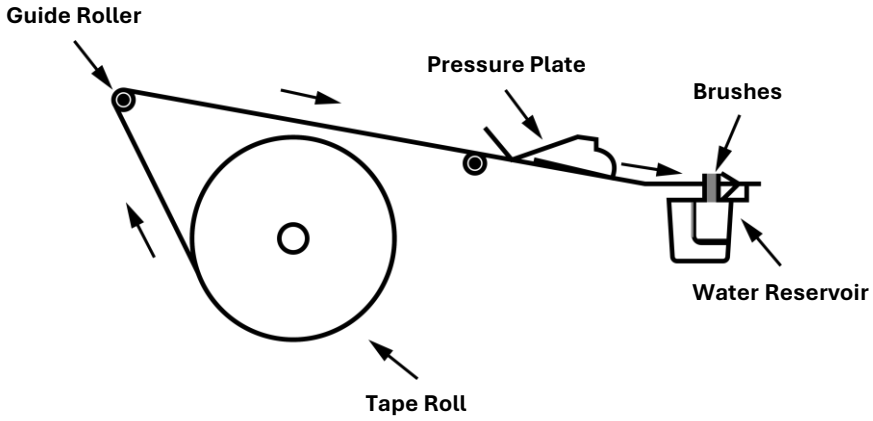



Figure 2-3 Loading the Tape Roll

## 2.2 Adding Water

- Remove the water bottle from the machine.
- Detach the black cap.
- Fill the bottle with water until it is approximately 80% full.
- Secure the black cap back onto the bottle.
- Reattach the water bottle to the machine, ensuring that the center of the black cap aligns with the pylon extending from the water reservoir. Gently press the bottle down, which allows water to flow into the reservoir until it reaches the appropriate level.
- Wait until both brushes are fully saturated with water. Ensure that the tops of the brushes are properly aligned with the exit plate.

## 2.3 Adding Weight for Proper Wetting

- If you are using reinforced water-activated tape, it is recommended to install the weight cylinders to ensure consistent and effective wetting. One weight is already installed in the center tube of the heater/pressure plate assembly. The remaining two weights are pre-mounted on the bottom plate beneath the water reservoir. If additional pressure is needed at the tape–brush interface, simply unscrew these weights and insert them into the tube.

- If you are using non-reinforced water-activated tape, assess the necessity of adding weights based on the tape's thickness. This helps achieve optimal moistening results while reducing the risk of paper jams.

## 2.4 Attach Power Cord

- Ensure that the power switch is in the OFF position.
- Attach the female end of the power cord to the dispenser connector
- Plug the male end of the power cord into a 110/120v 60hz receptacle.
- Make sure the power switch is in the OFF position.
- Connect the female end of the power cord to the power inlet on the dispenser.
- Plug the male end of the power cord into a 110/120V, 60Hz electrical outlet.

## 2.5 Turn The System ON

- Turn the power switch to the ON position. The switch indicator will light up, and the touch screen will power on automatically.
- The display will automatically enter the Startup Screen, as shown in Figure 2-4. After approximately 3 seconds, the system will transition to the Home Screen, displaying the "Manual Cutting Mode" interface, as shown in Figure 2-5.




Figure 2-4 Startup Screen

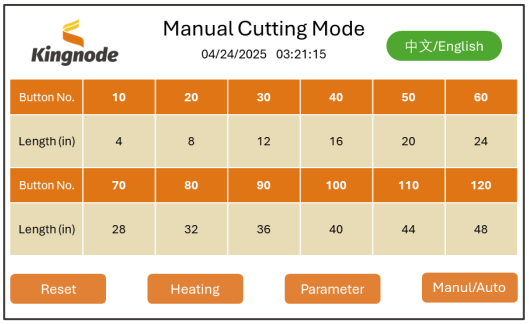



Figure 2-5 Home Screen

# SECTION 3: OPERATION

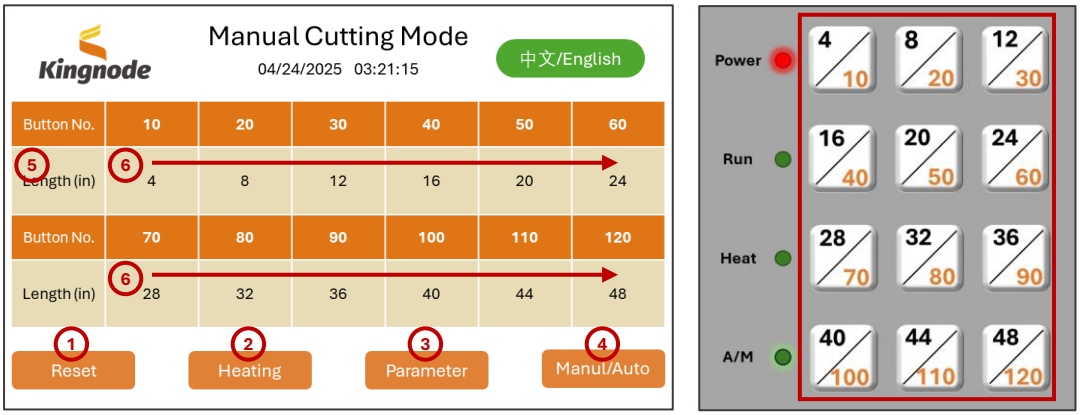



Figure 3-1 Manual Dispensing Mode

### 3.1 Reset

- Before starting the dispensing operation, press the **"Reset"** button (1) on the touchscreen to cycle the blade and calibrate the initial cut length. This ensures cutting accuracy within ±3mm and helps minimize tape waste.

### 3.2 Manual Dispensing (dispensing by pressing the button)

- **Manual Dispensing Mode:** When the **"Manual/Auto"** button (4) on the touchscreen is orange, **Manual Dispensing Mode** is active.

- **Keypad (Default Lengths):** The numeric keypad (7) displays default tape lengths for Manual Dispensing Mode. **Black numbers** indicate lengths in inches (in), while **orange numbers** indicate lengths in centimeters (cm). Depending on the selected unit on the touchscreen, either the black or orange numbers will be active. Press any key to dispense tape at the selected length.

- **Unit Selection:** Press the **"length (in)"** button (5) to toggle between inches and centimeters. When **"length (in)"** is displayed, the length values (6) and black keypad numbers represent inches. When **"length (cm)"** is displayed, the length values and orange keypad numbers represent centimeters. (Note: By default, the tape length numbers shown on the touchscreen match those on the keypad.)

- **Custom Length Setup:** To dispense tape at a non-default length, press any tape length number (6) on the touchscreen to customize it. For example, press the number "4" (Figure 3-2) to open the length setup window. Enter the desired length (e.g., "6") using the numeric buttons, then press the **"Enter"** button (8) to confirm. The touchscreen display will now show "6" instead of "4", and pressing the **"4/10"** button on the keypad will dispense 6 inches of tape.

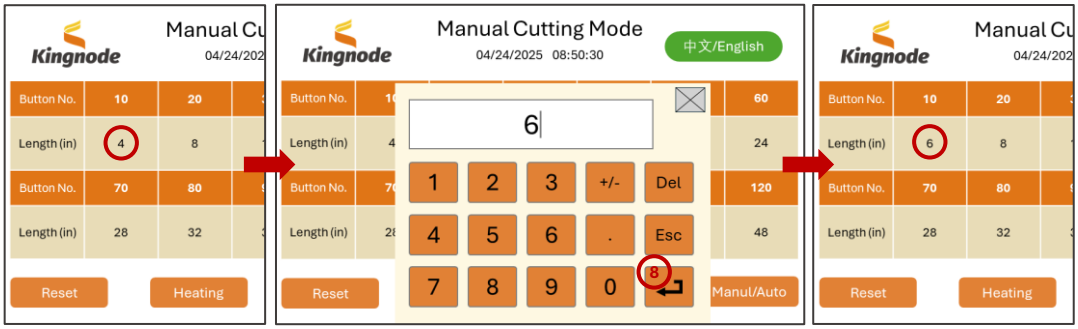



Figure 3-2 Customized Length (Manual Dispensing Mode)

### 3.3 iSense Dispensing (dispensing by hand movement)

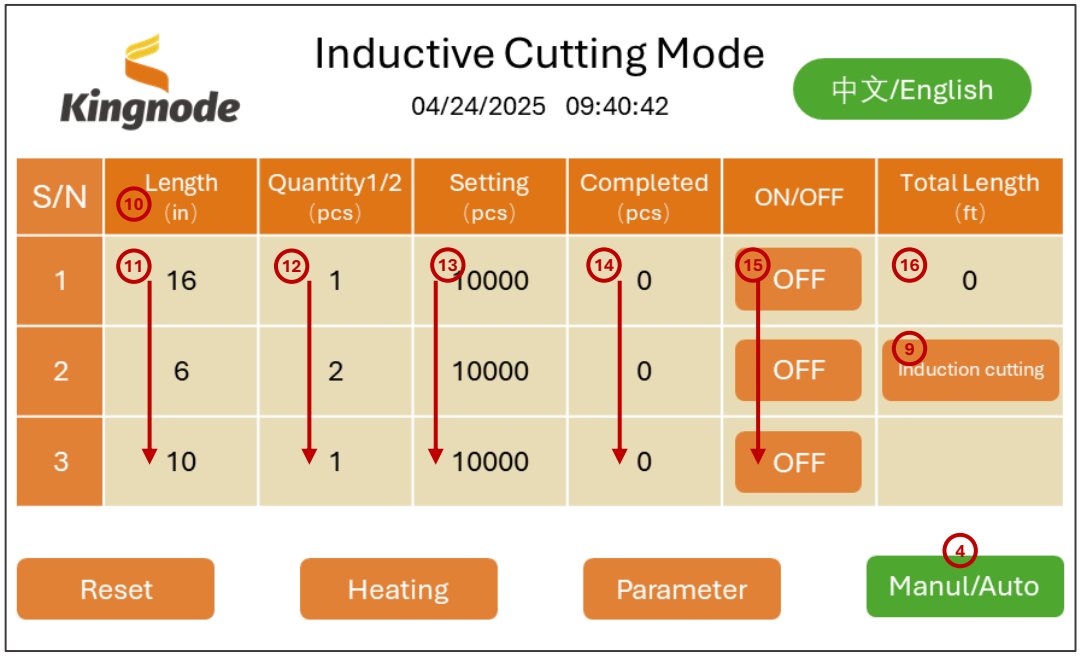



Figure 3-3 iSense Dispensing Mode

- **iSense Dispensing Mode:** Press the **"Manual/Auto"** button (4) on the touch screen and it will turn green (Figure 3-3). When the **"Induction Cutting"** button (9) is orange, the iSense Dispensing Mode is selected.

- **Set-up:**
  - **Unit Selection:** You can press **"Length (in)"** (10) to toggle between inches (in) and centimeters (cm).
  - **Length (in):** This table contains three rows, allowing you to configure up to three different tape lengths (i.e., three sealing methods) for your sealing application.

- **Straight Seal**
  - Press the tape length number on the 1st row (11) to customize the length of the tape for the center seam of a box (a set up window will open).
  - Set/keep **"Quantity ½"** (12) on the 1st row to be 1.
  - Set/keep **"Setting"** (13) to be 10,000. (This is the number of cuts before the machine will stop. Set it to a large number so it will not stop during your normal sealing operation.)
  - Press the orange **"OFF"** button (15) on the 1st row and it will turn to a green **"ON"** button. Now the system is ready to dispense.
  - Wave your hand in front of the infrared sensor (Figure 2-1) to activate the iSense Dispending Mode and start dispensing. It will dispense the tape with the customized length when your hand is in front of the sensor.
  - Move your hand away to stop dispensing.
  - Press the green **"ON"** button (15) to turn it **"OFF"** when you finish your sealing operation.

- **H Seal**
  - Press the tape length number on the 1st row (11) to customize the length of the tape for the center seam of a box (a set up window will open).
  - Set/keep **"Quantity ½"** (12) on the 1st row to be 1.
  - Press the tape length number on the 2nd row (11) to customize the length of the tape for the two edges of a box (a set up window will open).
  - Set/keep **"Quantity ½"** (12) on the 2nd row to be 2.
  - Set/keep **"Setting"** (13) on both rows to be 10,000. (This is the number of cuts before the machine will stop. Set it to a large number so it will not stop during your normal sealing operation.)
  - Press the orange **"OFF"** buttons (15) on both rows and they will turn to green **"ON"** buttons. Now the system is ready to dispense.
  - Wave your hand in front of the infrared sensor (Figure 2-1) to activate the iSense Dispending Mode and start dispensing. It will dispense the tape in 2 different lengths in 1:2 ratio for the center seam and the edges sequentially and re-cycle when your hand is in front of the sensor.
  - Move your hand away to stop dispensing.
  - Press the green **"ON"** button (15) to turn it **"OFF"** when you finish your sealing operation.

- **Reinforced Seal**
  - Press the tape length number on the 1st row (11) to customize the length of the tape for the center seam of a box (a set up window will open).
  - Set/keep **"Quantity ½"** (12) on the 1st row to be 1.
  - Press the tape length number on the 2nd row (11) to customize the length of the tape for the two edges of a box (a set up window will open).
  - Set/keep **"Quantity 1/2"** (12) on the 2nd row to be 2.
  - Press the tape length number on the 3rd (11) to customize the length of the tape for the center cross seal on the box (a set up window will open).
  - Set/keep **"Quantity ½"** (12) on the 3rd row to be 1.

- Set/keep **“Setting”** (13) on all 3 rows to be 10,000. (This is the number of cuts before the machine will stop. Set it to a large number so it will not stop during your normal sealing operation.)
- Press the orange **“OFF”** buttons (15) on all 3 rows and they will turn to green **“ON”** buttons. Now the system is ready to dispense.
- Wave your hand in front of the infrared sensor (Figure 2-1) to activate the iSense Dispending Mode and start dispensing. It will dispense the tape in 3 different lengths in 1:2:1 ratio for the center seam, the edges, and the center cross seal sequentially and re-cycle when your hand is in front of the sensor.
- Move your hand away to stop dispensing.
- Press the green **“ON”** button (15) to turn it **“OFF”** when you finish your sealing operation.

- **Completed (pcs):** The cells in this column (15) track the number of cuts made at various lengths during the sealing operation. The count continues until the corresponding cell is turned off. To reset the count to zero, press and hold the cell.

- **Total Length (ft):** The cell (16) tracks the total length of tape dispensed, in feet (ft) or meters (m) depending on the unit selected, during this sealing operation. To reset the count to zero, press and hold the cell.

***Note:***

- *To ensure proper functionality of iSense Dispensing Mode, the above operation sequence must be followed **precisely**.*
- *Always press the green **“ON”** button(s) (15) to turn the system **“OFF”** first before changing settings or switch between different dispensing modes to prevent malfunction.*

### **3.4 Auto Dispensing** (automatic dispensing at pre-set time intervals)

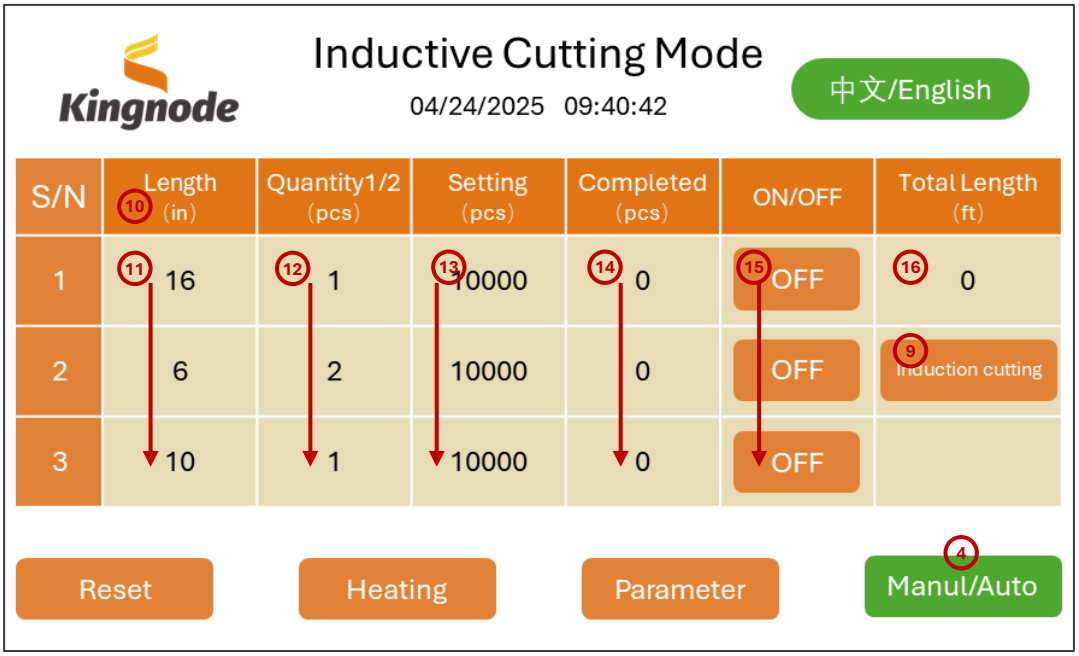



Figure 3-4 Auto Dispensing Mode (before setup)

- **Before Setup:** Press the **"Manual/Auto"** button (4) on the touch screen and it will turn green (Figure 3-4). Make sure the "Induction Cutting" button (9) is orange, indicating that iSense Dispensing Mode is active (and Auto Dispensing Mode is not).

- **Setup:** Select the desired sealing method and configure the parameters exactly as outlined in Section 3.4 – iSense Dispensing Mode.

- **Turn On:** Press the orange **"OFF"** button(s) (15) and it will turn to green **"ON"** button(s). Now the system is ready to dispense.

- **Activate:** Press the orange **"Induction Cutting"** button (9) and it will change to a green **"Automatic Cutting"** button, indicating that Auto Dispensing Mode is selected and activated. Dispensing will start immediately.

- **Time Interval Set Up:** The default time internal is 3 seconds (Figure 3-5). To adjust the time interval:
    - First, press the green **"ON"** button(s) (15) to switch them **"OFF"** (orange), while the green **"Automatic Cutting"** button (9) remains active.
    - Press the time interval cell (17) to open the setup window, then enter the desired time interval.
    - Press the orange **"OFF"** button(s) (15) again to switch them back to **"ON"** (green). The system will now continue automatic dispensing at the newly set interval.

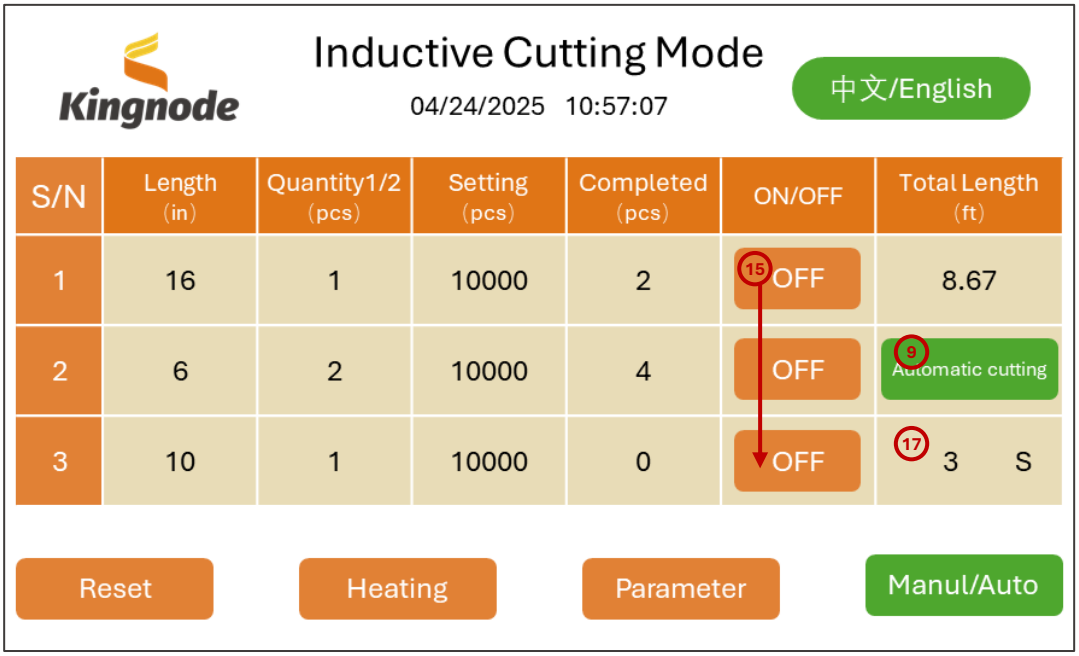



Figure 3-5 Auto Dispensing Mode (time interval setup)

***Note:***

- *To ensure proper functionality of iSense Dispensing Mode, the above operation sequence must be followed **precisely**.*
- *Always press the green **"ON"** button(s) (15) to turn the system **"OFF"** first before changing settings or switch between different dispensing modes to prevent malfunction.*

### 3.5 Heating

- Press the **"Heating"** button to activate the heater (the heater/pressure plate assembly). This ensures consistent tape moistening and reliable sealing performance, particularly in low-temperature environments.

### 3.6 Parameter

- Press the **"Parameter"** button to open the password entry screen. Enter the password **(8888)** to access the **"Parameter Setting"** interface (see Figure 3-6).

***Note:*** *Please consult an authorized Kingnode service representative before making any changes to these settings.*

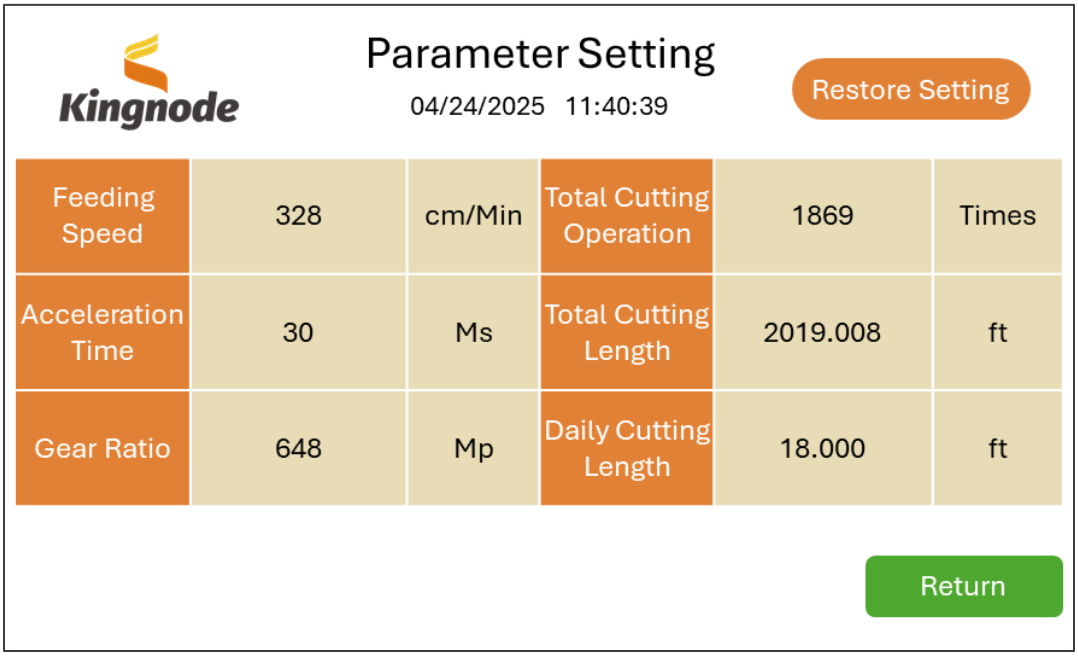



Figure 3-6 Parameter Setting

## SECTION 5: MAINTENANCE

To ensure the best performance of the KN-366 Series water-activated tape dispenser, users should carry out basic routine maintenance. As the equipment manufacturer, we recommend the following daily maintenance procedures:

1. **Monitor the water level** in the water bottle regularly to ensure consistent/proper moistening. Low water levels can lead to poor moistening, leading to unsatisfactory adhesion performance.

2. **Clean the water brush, water bottle, and water reservoir** frequently using mild soapy water to prevent adhesive buildup that can impair wetting effectiveness.

3. **Lubricate moving parts**, such as bearings and drive belts, with appropriate lubricating oil on a regular basis to prevent mechanical jamming or resistance.

4. **In case of a tape jam**, carefully inspect and clear the feed path to restore proper function and prevent future blockages.

# SECTION 6: TROUBLESHOOTING

Minor issues may arise during operation due to improper installation or handling. To minimize downtime and ensure smooth use, we recommend following the troubleshooting steps below to identify and resolve any problems.

| No. | Description | Possible Causes | Solutions |
|---|---|---|---|
| 1 | **Power is connected, but the machine does not start up** | 1. The machine's power switch is not turned on.<br>2. The power plug is not properly inserted.<br>3. The power outlet is not supplying electricity. | 1. Turn on the machine's power switch.<br>2. Ensure the power plug is securely inserted.<br>3. Turn on the power outlet or ensure the outlet plug is properly connected. |
| 2 | **Dispenser turned on, but no tape is feeding under iSense Mode** | 1. The ON/OFF button on the screen is set to OFF.<br>2. The operator's hand is not within the sensing range of the device's infrared sensor. | 1. Set the ON/OFF button on the screen to ON.<br>2. Place your hand within the sensing range of the infrared sensor. |
| 3 | **Uneven tape wetting leads to weak seal strength** | 1. Adhesive residue is present on the tape path, moistening brush, or water tank outlet.<br>2. The water reservoir has insufficient water.<br>3. The user replaced the moistening brush with a non-genuine one, or the brush is not properly installed. | 1. Thoroughly clean the tape path, moistening brush, and water outlet of the reservoir; perform regular maintenance as required.<br>2. Refill the water reservoir with an appropriate amount of water.<br>3. Use only genuine Kingnode moistening brushes, and ensure they are properly installed as specified.<br>4. Use only qualify tape rolls. If using reinforced water-activated kraft tape, install the weight cylinder into the tubing of the heater/pressure plate assembly. |
| 4 | **Frequent tape wrinkling, jamming, or clogging** | 1. Improper installation of the tape roll.<br>2. Adhesive buildup on the tape path or moistening brush.<br>3. Poor-quality or defective tape used by the user.<br>4. Uneven or jagged tape edge cuts. | 1. Reinstall tape roll, adjust cover plate to offer ideal pressure<br>2. Align unwinding frame axially<br>3. Use knurled nut on the back of tape spindle assembly or adjust limit collar to center tape roll<br>4. Thoroughly clean feed path and brush (regular maintenance is required)<br>5. Use qualified tape rolls |
| 5 | **Tape fails to fully bond with the carton surface** | 1. Carton/box deformation<br>2. Adhesive contamination on flattening rollers<br>3. Insufficient roller spring tension | 1. Reinstall the tape roll according to the correct procedure, ensuring the pressure plate is properly positioned.<br>2. Inspect and thoroughly clean the tape path and moistening brush; perform regular maintenance as required.<br>3. Use only high-quality, compliant tape rolls.<br>4. Adjust the blade to the proper position. |

***Note:*** *If issues persist after troubleshooting, contact our authorized Kingnode service representative.*

# SECTION 7: SPECIFICATIONS

| MODEL | KN-366H | KN-366HP | KN-366BHP | KN-366HL |
|---|---|---|---|---|
| Package Dimension (in) | 22 x 12.5 x 12 | 22 x 12.5 x 12 | 22 x 12.5 x 12 | 25.6 x 13 x 16 |
| Product Dimension (in) | 20 x 10 x 10.5 | 20 x 10 x 10.5 | 20 x 10 x 10.5 | 22.8 x 10 x 14.3 |
| Gross Weight (lbs) | 34 | 36 | 39 | 52 |
| Net Weight (lbs) | 30 | 32 | 34 | 49 |
| Full Load Current (A) | 1 | 1 | 1 | 1 |
| Rated Power (W) | 100 | 100 | 100 | 100 |
| Electric Voltage (V) | 100-240 | 100-240 | 100-240 | 100-240 |
| Operating Frequency (Hz) | 50-60 | 50-60 | 50-60 | 50-60 |
| Battery Capacity (mA) | / | / | ≤12500 | / |
| Tape Width (mm/in) | ≤76/3 | ≤76/3 | ≤76/3 | ≤76/3 |
| Roll Capacity-Diameter (in) | ≤7.9” | ≤7.9” | ≤7.9” | ≤11.8” |
| Roll Capacity-Length (ft) | 700 | 700 | 700 | 1650 |
| Dispensing Speed (in/s) | 34 | 47 | 47 | 34 |
| Water Bottle Capacity (L) | 1.73 | 1.73 | 1.73 | 1.73 |
| Number of Brushes | 2 | 2 | 2 | 2 |
| Weight Cylinders | 3 | 3 | 3 | 3 |

# SECTION 8: SCHEMATICS

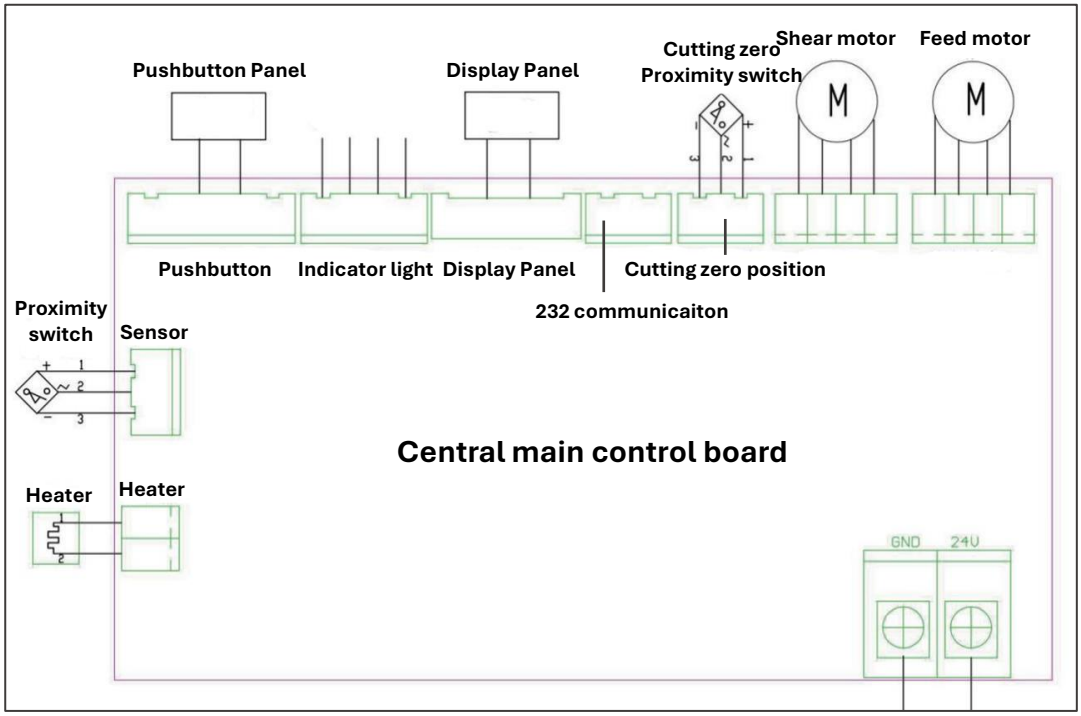



Figure 8-1 Equipment Electrical Schematic Diagram

# SECTION 9: SERVICE & WARRANTY

## 9.1 Standard Warranty

Kingnode guarantees that each newly purchased machine and accessory is free from defects in materials and workmanship, provided it is used properly and under normal intended operating conditions. Kingnode will, at its discretion, repair or replace any faulty components identified during the warranty period at no cost to the customer, beginning from the date of delivery to the customer.

Upon receiving the machine, the customer has five (5) business days to register the machine with Kingnode on its website by visiting the “Warranty Registration” section under “Support” at the bottom of the homepage. This requirement must be adhered to for the warranty to take effect.

The following warranty periods from date of delivery apply:

| Model | Parts | Labor |
|---|---|---|
| KN-366H | 2 Years | 6 Months |
| KN-366HP | 2 Years | 6 Months |
| KN-366BHP | 2 Years | 6 Months |
| KN-366HL | 2 Years | 6 Months |

### 9.2 Limitations & Exclusions

This warranty excludes consumable parts such as shear blades, safety shield, pressure plate, water bottles and caps, water brushes, and roll guides.

The following parts are warranted for 3 months from date of delivery:
- Main Board
- Main Motor

The following parts are warranted for 12 months from date of delivery:
- Keypad
- Battery (for KN-366BHP)

The warranty is void if the machine or accessories are misused, operated outside their intended purpose, or modified without authorization. Use of non-genuine replacement parts not supplied by Kingnode will also invalidate this warranty, nullify any associated UL, CE, or FCC certifications, and may pose safety risks.

### 9.3 Warranty Service

For Kingnode to process warranty services requests from the customers, a PO specifying machine serial number is required for tracking and repair management.

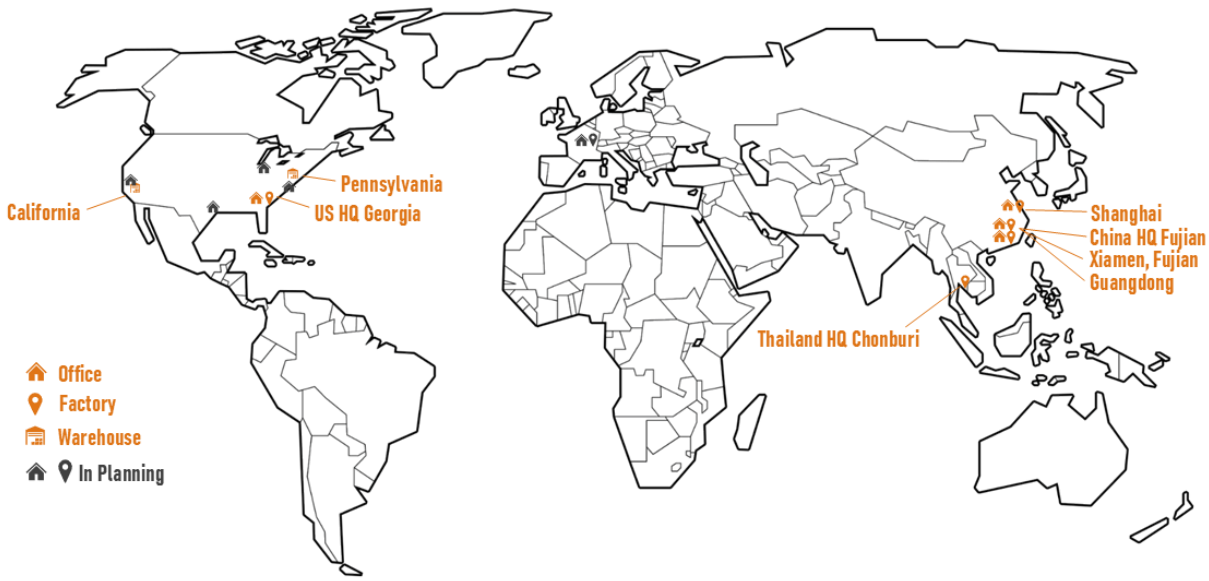
Kingnode will work with customers to resolve issues through remote troubleshooting and, if necessary, by repairing or replacing the relevant parts. If the customer elects to send a machine in for warranty service, prior authorization must first be obtained. Eligible equipment must be shipped in its original factory packaging with all protective inserts to prevent damage during transit. Kingnode will not be responsible for any damage caused by improper packaging, and the customer will bear the cost of any resulting repairs or replacements.

All shipping and freight costs, including those incurred when sending machines or parts to Kingnode and when returning them to the customer, are the sole responsibility of the customer. However, if the machines or parts are repaired under warranty, Kingnode will cover the cost of return freight to the customer.

For warranty service, please contact Kingnode America Inc. at 1-888-998-6866 or 1-770-559-9615. You may also email your service request to info@kingnodetech.com. All warranty-related shipments should be sent to:

Kingnode America Inc.
4401 Bankers Circle, Suite B
Atlanta, GA 30360

# GLOBAL LOCATIONS




## USA

### Kingnode America Inc.

**Headquarters/Warehouse - Georgia**
4401 Bankers Circle, Atlanta, GA 30360
1-888-998-6866 | 1-770-559-9615

**Manufacturing Plant - Georgia**
Central Franklin Industrial Park
1-888-998-6866

**Warehouse - California**
4220 Charter St, Vernon, CA 90058
1-888-998-6866

## Thailand

### Kingnode Thailand Co., Ltd.

**Manufacturing Plant - Chonburi**
Rayong Industrial Park

info@kingnodetech.com
www.kingnodetech.com

## CHINA

### Fujian Jialong Adhesive Tape Co., Ltd.

**Headquarters - Fujian**
No.11 Xiazhai Road, Hua An Economic Development Zone,
Zhangzhou, Fujian 363000
86-596-728-0001

**Shanghai Jialong Fiber Tape Co., Ltd.**
**Headquarters - Shanghai**
No 80, Xiangmin Road, Chedun Town, Songjiang District, Shanghai 200082
86-21-5108-3676

**Dongguan Wanhui Adhesive Products Co., Ltd.**
**Headquarters - Guangdong**
Building D, Gate 1, Shalong Road, Delang Industrial Park, Shatang
Community, Houjie Town, Dongguan City, Guangdong 52395
86-769-8258-8992

**Xiamen Overseas Sales Department**
**Sales Office - Fujian**
Room 2109, Building A, Xinjing Center, Jiahe RD 21st, Siming District,
Xiamen, Fujian 361007
86-592-207-5506